



Intertek  
3073615

# AIRREX<sup>®</sup>

## HEAT PUMP

### USER'S MANUAL

*MODEL : AHSC-12*



- ▶ Thank you for purchasing the unit.  
Before operation please read this user's manual carefully.
- ▶ Keep this manual on hand for reference.
- ▶ This unit is specified for use on the rated voltage power supply. For use outside the local electricity supply should be checked by a qualified electrician.
- ▶ It is essential that you read 'SAFETY INSTRUCTIONS' carefully before use and follow them at all times.
- ▶ The warranty form is on the last page. Please complete it now and keep it in a safe place.
- ▶ We have a policy of continual improving on our products. The contents (features and specifications) in this manual are therefore subject to change without notice.

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The following instructions are to ensure user's safety and to prevent any physical injury or material damage. Please read carefully and follow all instructions. There are two sections to these instructions: WARNING and CAUTION.

## SAFETY INSTRUCTIONS

### WARNING

- ☒ Use a circuit breaker for the capacity.  
(It may cause fire and electric shock)
- ☒ Before cleaning, disconnect the unit.  
(Otherwise risk of electric shock)
- ☐ Do not use a damaged power cable.  
(Short, fire or shock hazard)
- ☐ Do not use an extension lead unless of the approved type.  
(Risk of fire and / or electric shock)
- ☐ Do not place anything on top of the machine.  
(This could cause electric shock, malfunction or injury)
- ☐ Do not 'kink' or sharply bend the power cable nor put any weight on it.  
(The insulation may be damaged causing fire or electric shock)
- ☐ Turn off control panel after turn off circuit breaker first.  
(Risk of electric shock and / or malfunction)
- ☐ Do not use this unit on unstable or inclined surfaces. Always use  
on solid flat floor. (Risk of falling causing injury, fire or malfunction)

The following symbols are for your guidance:

☐ = You must NOT.      ☒ = You MUST.

Keep this manual in a visible location near the unit for easy reference.

### INSTALLATION

#### WARNINGS REGARDING PROPER LOCATION FOR INSTALLATION



#### **WARNING**

Do not use the unit in explosive environments or in areas where flammable gas leakage may occur.

Do not use the unit in areas where it will be exposed to rain or water.

Do not use the unit in a corrosive atmosphere.

Do not install the unit on uneven or sloping surface. The unit may roll or topple over even if the casters are set to the locked position.

#### MOVING THE UNIT

Unlock the casters and push the unit to a flat, level surface and set the caster brakes to the locked position.

#### PLUGGING IN THE UNIT

Check the prongs and surface of the power cord plug for dust/dirt. If dust and/or dirt are present, wipe off with a clean, dry cloth.

Check the power cord, plug and prongs for damage or excess play.

If any damage or excess play is found, contact a qualified repair technician or a qualified electrician to perform replacement or repair of the power cord, plug or prongs.



#### **WARNING**

If the power cord or plug is damaged, repair should only be performed by qualified electrical personnel.



#### **WARNING**

Do not connect/disconnect the power cord or attempt to operate buttons with wet hands. This could result in electrical shock.

## SAFETY INSTRUCTIONS

### CAUTION

- ☒ Do not place this unit on uneven, unstable or inclined surface.  
(This could cause malfunction)
- ☒ When storing this unit, keep it in a dry, cool place.  
(To prevent corrosion and malfunction)
- ☒ If not being used for some time or if lightening is present, always disconnect from power.  
(To prevent risk of electric shock, short circuit or fire)
- ☒ Do not spray water onto this unit nor use solvents  
such as benzene, thinner or alcohol for cleaning.  
(There is a risk of electric shock and / or short circuit)
- ☒ Designed for indoor use.

## GENERAL ADVICE BEFORE USE

- \* Ensure the safety of the location in which the unit is to be used.
- \* Ensure the floor or ground is smooth and round.
- \* Ensure you allow at least 20 inch air space all around the unit.
- \* When in position LOCK the casters to prevent rolling.
- \* Never use the unit at more than 2° incline.
- \* If you use condensate pump connect with housing in the power box. (Electric panel)
- \* You have to connect supply cord at least standard  
If the supply cable is damaged, it must be replaced by the manufacturer,  
its service agent or similarly qualified person in order to avoid a hazard.

### FOR MAXIMUM EFFICIENCY

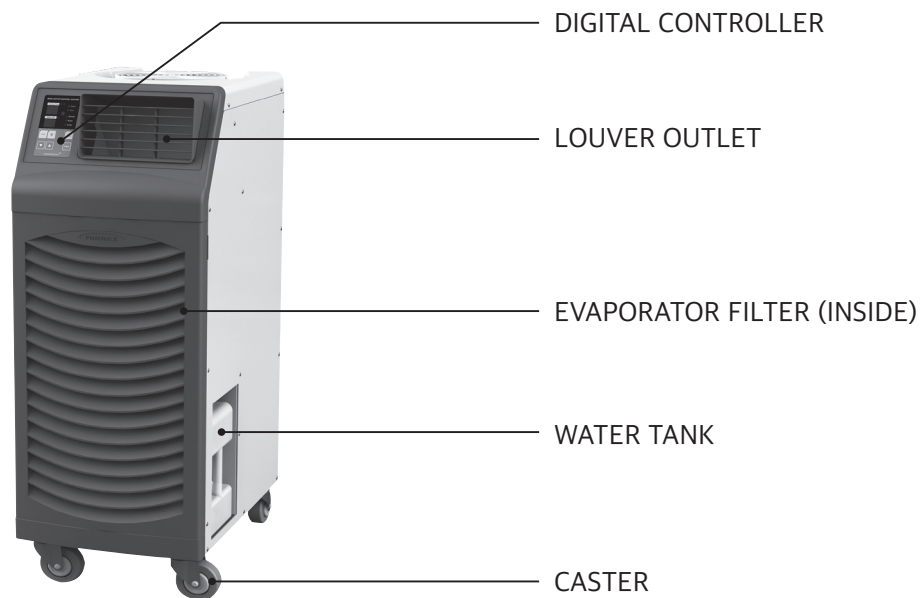
- \* In airtight areas use vertical exhaust into ceiling.
- \* If possible locate exhaust outlet through a window or door to outside.
- \* Exhaust ducting should be no longer than 6.6 ft. for maximum efficiency.
- \* Ensure correct electricity supply.



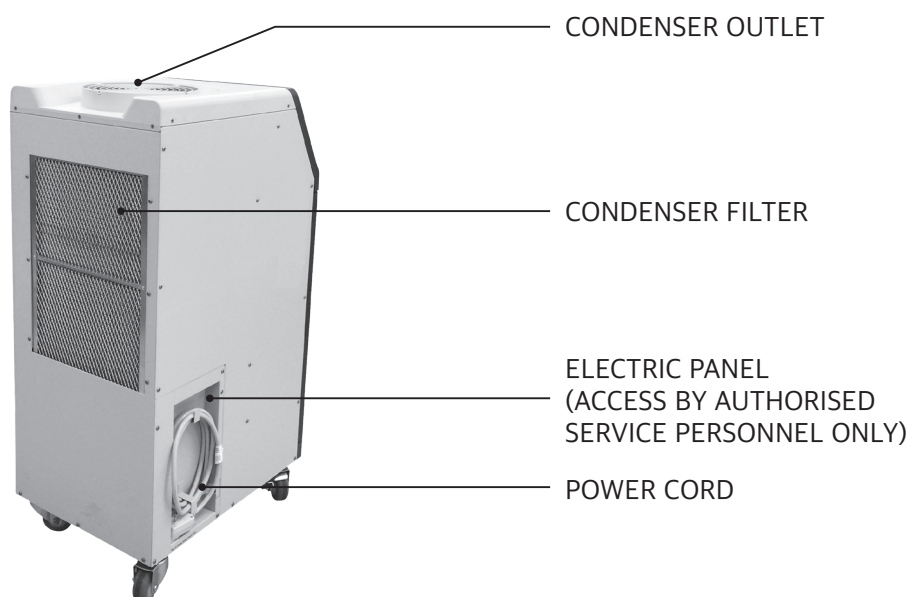
Waste electrical and electronic products must be disposed separately from normal household waste. When you dispose of such products, please recycle where facilities exist. Follow the guidance of your local authority and/or ask the shop where you purchased the product.

## EXTERIOR DESCRIPTION

### FRONT VIEW



### BACK & SIDE VIEW



## SPECIFICATIONS

| MODEL               |              |              | AHSC-12                          |
|---------------------|--------------|--------------|----------------------------------|
| Capacity            | Cooling      | Btu/h<br>(W) | 12,000 (3,500)                   |
|                     | Heating      |              | 13,200 (3,900)                   |
| Power supply        |              | -            | 115Vac 60Hz 1Ph                  |
| Power Consumption   | Cooling      | kW           | 1.21                             |
|                     | Heating      |              | 1.17                             |
| Current Consumption | Cooling      | A            | 11                               |
|                     | Heating      |              | 10.6                             |
| Moisture Removal    | MAX          | gal/day      | 16.5                             |
|                     | AHAM         |              | 11.5                             |
| Refrigerant         |              | lb           | R-410A / 1.87                    |
| Dimensions (WxDxH)  |              | inch         | 16.5 x 24.4 x 40.3               |
| Weight              |              | lb           | 148                              |
| Operating Range     | Cooling      |              | 65 °F DB 60%RH ~ 113 °F DB 40%RH |
|                     | Heating      |              | 50 °F DB 70%RH ~ 81 °F DB 50%RH  |
|                     | Dehumidifier |              | 59 °F DB 60%RH ~ 113 °F DB 40%RH |
| Power cord          |              |              | LCDI 5-15                        |

※When operating at less than 72°F, the A.F. function can be activated occasionally.(Cooling mode)

## CONTROL PANEL FUNCTIONS



① Power : Use to power on / off.

② ∨ ∧ Button : Raises or lowers the setting temperature or sleep (off) time.

③ Mode : Use to select Cooling / Fan / Dehumidifier mode.

④ Heat Mode : Use to select heating mode.

⑤ Fan : Controls fan high / low speed.

⑥ Off Timer : To set the length of time, once turned on, that you wish the cooler to run for.

You can set 0~24 hours. Time intervals are 30 mins. up to 10 hours and then 1 hour between 10 and 24 hours.

⑦ Room : If the LED is on, the displayed temperature is for room temp. If the LED is off, the displayed temperature is for spot temp.

⑧ Comp. : When the compressor is operating, the LED is on.

⑨ Error : Error signal.

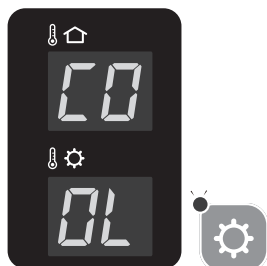
⑩ Check : If water full or Align Drain Tank is checking. The LED is on.

⑪ Display : Display Room temperature, and also the setting temp and sleep time if they had been set.

⑫ °C,°F : When the user change temperature unit °C↔°F, °C or °F will be turn on.

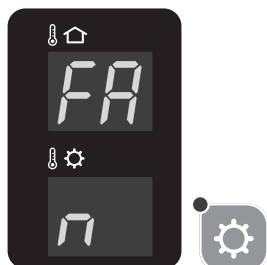
⑬ hr : When the user set the off timer, 'hr' will be turned on.

## MODE CHANGING METHOD



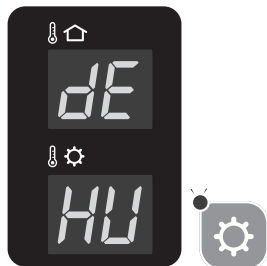
### ※ COOLING MODE

If you press 'Mode' button, 'COOL' is displayed, then LED is on.



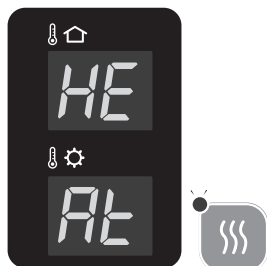
### ※ FAN MODE

When the cooling is operating. If you press the 'Mode' button, 'FAN' is displayed, then LED is off.



### ※ DEHUMIDIFICATION MODE

When the fan is operating, If you press the 'Mode' button, 'DEHU' is displayed, then LED is on. When the ambient temperature below 70°F compressor 15min on 3min off

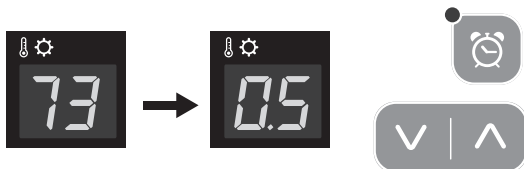


### ※ HEAT MODE

If you press 'HEAT' Button, 'HEAT' is displayed then LED is on.

## HOW TO SET THE 'OFF' TIMER

This function enables you to set the length of time you want the unit to operate. You can set the time period from 30min. to 24 hours in 30min. and 1 hour increments.



1. When unit is operating, press the 'Off Timer' button and set the length of time you want by pressing ^ or v. Each time you press the button you will increase the 'time to off' period by 30mins. up to 10 hours, and 1 hour up to 24 hours. The display will show 5 for 30min and 1 for an hour. One and a half hours will show 1.5.



OFF TIMER LAMP IS ON

2. When you have finished setting the time period, the 'Off Timer' lamp will be on which indicates the unit is in sleep (Off Timer) mode.



AFTER 1hr

3. If you press the 'Off Timer' button during its operation, the remaining time will be shown.



4. To CANCEL timing, press and hold 'Off Timer' button for 1 second. It will then switch the timer off automatically.

## TEMPERATURE CONTROL OPERATION



- When you turn ON, the setting temperature is displayed.
- You can change setting temperature.
- The display showing the set temperature will blink 3 times.

### Display Room Temperature range & Setting range.

#### COOLING MODE

| Mode | Display range | Setting range |
|------|---------------|---------------|
| Room | 32°F ~ 99°F   | 64°F ~ 86°F   |
| Spot |               | 34°F ~ 86°F   |

Cooling operates when Room temperature is more than set temperature.

Cooling stops when Room temperature is less than set temperature.

#### HEATING MODE

| Mode | Display range | Setting range |
|------|---------------|---------------|
| Room | 32°F ~ 99°F   | 64°F ~ 86°F   |

Heating operates when Room temperature is less than set temperature.

Heating stops when Room temperature is higher than set temperature.

## SELECTION

### SPOT or ROOM MODE



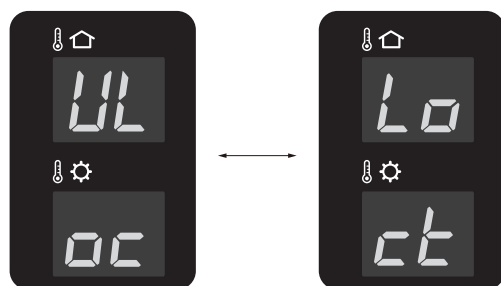
To change the temperature of the entire room, select Spot or Room mode. For 'targeted' cooling of machinery servers or people etc select 'spot mode'. Applicable only when cooling mode.

- If you want to display room temperature, when unit is operated, push 'mode' and 'v' button simultaneously for 3 seconds.
- Light be on the 'Room LED' when room mode set.

### LOCK or UNLOCK

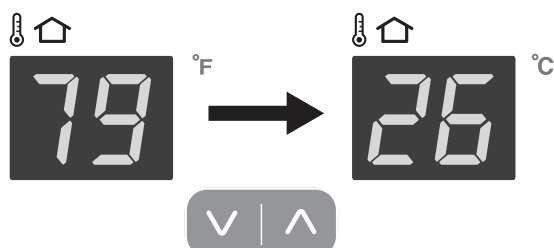


- If you press 'v' for 5 seconds when the unit is turned off you can control 'LOCK, UNLOCK' mode.
- When You set 'LOCK' there will be '.' below the number in the screen.














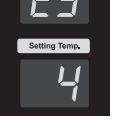








- You can set 'UNLOCK' or 'LOCK' after pressing '^' button.

### °F or °C



- If you want to change temperature unit °F ↔ °C, when the unit is stopped, push 'v' and '^' button simultaneously for 3 seconds.

## 'ERROR' and WARNING INDICATORS

| Error Code  | Problem             | Cause  | Corrective Action  |
|---|---------------------|--|--|
|       | High pressure       | Blocked air filter<br>Blocked / kinked exhaust duct<br>Ambient temperature is too high         | Ensure exhaust duct is not blocked / kinked<br>Do not use the air conditioner if ambient temperature is higher than 113°F  |
|       | Low pressure        | Verify Electrical<br>Refrigerant may be low  | Clean Filters and Coils<br>Verify Power (Voltage/Amps)<br>Check Filters Evaporator/Condenser<br>Check Evaporator/Condenser Coils<br>Check refrigerant level and/or refrigerant leak. |
|       | AF1 sensor          | If the AF1 sensor is short circuited or cut 'E3 & 1' displayed and the 'Error' LED will be on. | Exchange temperature sensor  |
|      | RT sensor           | If the RT sensor is short circuited or cut 'E3 & 2' displayed and the 'Error' LED will be on.  | Exchange temperature sensor  |
|   | TH sensor           | If the TH sensor is short circuited or cut 'E3 & 3' displayed and the 'Error' LED will be on.  | Exchange temperature sensor  |
|   | AF2 sensor          | If the AF2 sensor is short circuited or cut 'E3 & 4' displayed and the 'Error' LED will be on. | Exchange temperature sensor  |
|   | BLDC motor          | If BLDC motor is not operated, 'E5' displayed and the 'Error' led will be on.                  | Check BLDC motor   |
|   | Water full          | Condensate tank is full  | Empty the water tank   |
|   | Align water tank    | Water tank is not positioned correctly   | Place the water tank in right position   |
|   | Anti-Freezing alarm | Evaporator is below 25 °F (-4 °C) due to being used in a low ambient temperature area.         | Do not use the unit in an ambient temperature less than 72°F (22°C).<br>Check refrigerant level.   |

## ECONOMIC MODE

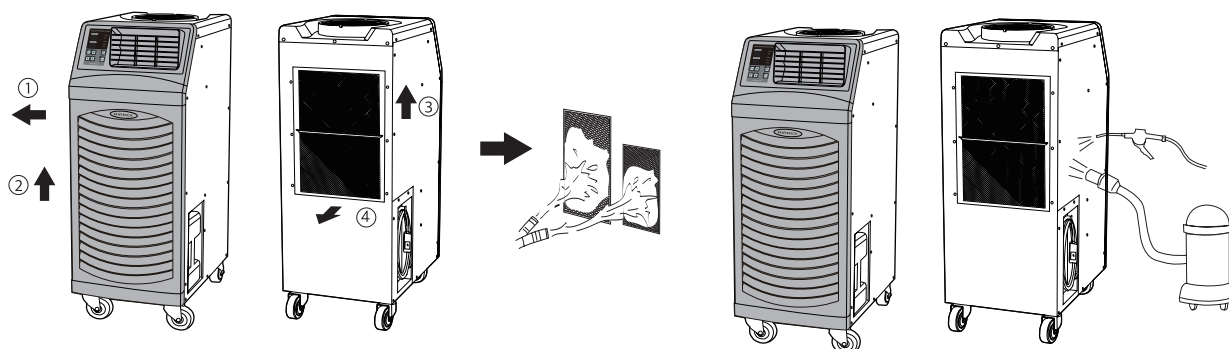
| Model               | Cond. Fan         |                   | Evap. Fan          |        | economic mode button<br>(3 sec. continuous) | Etc.              |
|---------------------|-------------------|-------------------|--------------------|--------|---|-------------------|
|                     | Economy           | Normal            | Economy            | Normal |   |                   |
| <b>HSC-12L</b>      | -                 | -                 | Stop after 30 sec. | Run    | airflow                                     | Fan integral type |
| <b>HSC(O)-14/18</b> | Stop              | Run               | Stop after 30 sec. | Run    | airflow (High)                              |                   |
| <b>HSC(O)-24A</b>   | Stop              | Run               | Stop after 30 sec. | Run    | airflow (High)                              |                   |
| <b>HWC-19</b>       | Stop              | Run               | Stop after 30 sec. | Run    | airflow (High)                              |                   |
| <b>HSC(O)-36B</b>   | Stop after 1 min. | Stop after 1 min. | Stop after 1 min.  | Run    | ▲ (UP)                                      |                   |
| <b>HSC(O)-60</b>    | Stop after 1 min. | Stop after 1 min. | Stop after 1 min.  | Run    | ▲ (UP)                                      |                   |
| <b>HSC-70</b>       | Stop after 1 min. | Stop after 1 min. | Stop after 1 min.  | Run    | ▲ (UP)                                      |                   |
| <b>AHSC-12</b>      | Stop              | Run               | Stop after 30 sec. | Run    | airflow                                     |                   |
| <b>AHSC-14</b>      | Stop              | Run               | Stop after 30 sec. | Run    | airflow                                     |                   |
| <b>AHSC-18</b>      | Stop              | Run               | Stop after 30 sec. | Run    | airflow                                     |                   |
| <b>AHSC-42</b>      | Stop              | Run               | Stop after 30 sec. | Run    | ▲ (UP)                                      |                   |
| <b>AHSC-60</b>      | Stop              | Run               | Stop after 30 sec. | Run    | ▲ (UP)                                      |                   |
| <b>AHSC-140</b>     | Stop after 1 min. | Stop after 1 min. | Stop after 1 min.  | Run    | ▲ (UP)                                      |                   |

## TROUBLE SHOOTING

| TROUBLE      | CHECK                           | REMEDY                                |
|--------------|---------------------------------|---------------------------------------|
| NOT WORKING  | Power cable correctly connected | Connect cable correctly               |
|              | Power button "OFF"              | Press POWER button to "ON"            |
|              | Fuse (supply) blown             | Exchange fuse in board                |
|              | Breaker on switch board tripped | Check load capacity and reset         |
|              | Ambient temp. too high          | Check operating temp. range           |
| POOR COOLING | Filter blocked with dust        | Clean Filter                          |
|              | Dust in heat exchanger          | Clean heat exchanger                  |
|              | Obstacle against inlet side     | Remove and allow 20"(50cm). clearance |

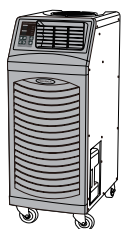
## CLEANING AND MAINTENANCE

### CLEANING THE AIR FILTERS

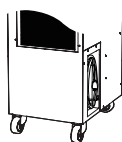


1. To remove EVA filters, open the front grille ① and pull the filter inside ②.
2. To remove COND filters, slide up a little ③ and pull towards you ④.
3. Clean the filters with water or compressed air.
4. Clean evaporator and condenser units with a vacuum cleaner or compressed air.

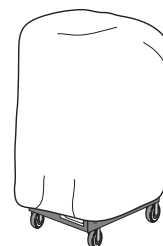
### MAINTENANCE



1. After cleaning, completely dry the inside of the unit by operating on 'Fan Mode'.



2. Turn "OFF" at control panel, remove plug from socket. Coil and store cable neatly.



3. Keep machine suitably covered to prevent damage by damp, humidity and dust.

MEMO

# WARRANTY

(Applicable to first retail purchaser only)

AIRREX unit gives the more reliable performance, comfort and durability the more they are used. They are built under a strict quality assurance regime which includes inspection both during and after production and exhaustive reliability testing.

In the unlikely event you have any problems, please contact your dealer or distributor. If the problem is as a result of a production fault or failure, repairs will be undertaken free of charge during the period of warranty subject to the following warranty conditions:

1. If the problem has been caused by customer error or misuse, abuse or damage, then all repairs will be charged for.
2. This warranty applies to your country.
3. Proof and date of purchase must be supplied.
4. Please complete the details below and keep this warranty in a safe place.
5. All transportation charges back to the dealer are at customer's cost. Keep all original packaging to facilitate return. Return to customer will be at dealer's cost (if genuine warranty claim).

|                  |                  |                       |  |
|------------------|------------------|-----------------------|--|
| DESCRIPTION      | AIRREX HEAT PUMP |                       |  |
| MODEL            | AHSC-12          |                       |  |
| DATE OF PURCHASE |                  | PRODUCT<br>SERIAL NO. |  |
| WARRANTY PERIOD  | (       ) Months |                       |  |
| DISTRIBUTOR      | Name of Company  |                       |  |
|                  | Telephone No.    |                       |  |
| CUSTOMER DETAILS | Name :           |                       |  |
|                  | Address :        |                       |  |
|                  | Telephone :      |                       |  |

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